

NASIR SYED

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SUMMARY OF QUALIFICATIONS

Experienced Architect/Developer with over 25 years in software design and development specializing in Azure cloud solutions. Recognized as a Subject Matter Expert (SME) in Azure IaaS and PaaS offerings, highly proficient and well experienced with the full-stack Azure implementations including development, onboarding, migrations, Infrastructure as Code IaC automations while maintaining operational and management excellence. Proven history of designing, implementing, and optimizing Enterprise applications to meet business objectives, ability to lead seamless implementations, adopt multiple roles and deliver next-generation technical solutions maximizing ROIs, values, and workplace productivity.

Areas of expertise include:

- Enterprise Cloud Architecture
- Cloud Adoption Framework and Azure Landing Zones
- Strong leadership skills
- Strategic and visionary thinking
- Strong verbal and presentation skills
- Able to communicate with and influence decision makers.
- Expert consulting background
- Large scale IT project delivery and team builder
- Microsoft Certified with various certifications in Azure.
- Presenter and Speaker at Microsoft Internal and Community events

WORK EXPERIENCE June 2023 to Present

Independent Consultant

June 2023 to Present

Cloud Architect

Azure Cloud implementation using Cloud Adoption Framework. Azure Landing Zones, Governance, Policies, Automation, Monitoring, IaC (Infrastructure as Code) and DevOps.

Implemented regulatory compliance with FedRAMP policies on Azure resources.

Designed automated remediation strategies to maintain compliance across Azure platforms and resources. Created Automated platform provisioning with Terraform and Azure DevOps.

Maintained collaboration with other teams, presented architecture designs and technical roadmaps to various stakeholders and adapted Azure Subject Matter Expert role.

MICROSOFT CORPORATION – REDMOND, WASHINGTON

April 2022 to Feb 2023

Sr. Cloud Solutions Architect (Data/AI)

Applied technical knowledge and customer insights to create Cloud modernization roadmaps and facilitated architecting solutions to meet business and IT needs. Demonstrated technical viability of new projects and successful deployments, while orchestrating key resources and infusing key Application Development and DevOps technologies (e.g., App Service, containers, serverless, cloud native, data and AI, privacy and security in networking and encryption, retention design).

Always maintained a Self-Learner mindset through continuous alignment of individual skilling to team/area demands and Customer Success goals. Maintained knowledge of market trends and competitive insights; Played the role of a Microsoft Azure evangelist with customers, partners, and external communities.

Engaged in relevant communities to share expertise e.g. (conferences, seminars, technical meetups, Webcasts, blogs, hackathons), contributed to IP creation, prioritize IP reuse, and learned from others to help accelerate the company's customers transformation journey.

Sr. Customer Engineer

Developed and expanded deep relationships with key customers, Software Engineering, and IT decision makers, driving long-term cloud adoption within their company to enable them to be cloud advocates. Became the voice of the customer. Assessed the Customers' knowledge of Azure platform and overall cloud readiness to support customers through a structured learning plan and ensure its delivery through partners' Collaborated with Cloud Solution Architects in developing complex end-to-end Enterprise solutions on the Microsoft Azure platform. Quickly grew into a trusted advisor to customers and partners, by leveraging App Innovation Solution area expertise enabling defined Customer Success Plan outcomes.

Worked as a DSA (dedicated support engineer) for many Cloud customers serving as a connecting point for escalating specific issues to appropriate teams for resolution. Communicated progress and kept stakeholders aligned with respect to escalations. Oversaw escalations on customer issues from the support and field teams. Escalated issues to managers within the team if more assistance was needed. Conducted root-cause analysis of the issues maintaining collaboration between various team members.

Produced proof of concept programs and samples for development teams, maintained a trusted advisor role to ensure the optimal usage of Azure technology. Performed and assisted automating migrations to Azure for the on-prem and legacy workloads. Modernized applications and preserved a collaborator role by collaborating with applications, infrastructure, and other relevant team members.

Sr. Azure Consultant

Microsoft Azure Consultant role focused on enterprise customers' advisory and guidance for cloud adoption. Worked in a team of senior consultants for the Microsoft Premier Support for Developers, Modern Apps. The "Move to Cloud" initiative is reflected in all the work I did using the Microsoft Azure platform. I continuously help, educate, and assist our customers transition to Modern Application development by using services, jobs, cache, storage, identity, and other rich set of features provided by the Azure Platform.

Worked extensively with DevOps and Application development teams for large Azure customers. Provided numerous development techniques, guidance, and support to development teams. Delivered workshops, labs, and tech sessions to a wide variety of audience including executives and decision makers.

Created content and samples for other consultants to utilize for their customers. Participated in various meetup groups, Azure seminars and events.

Proactively managed executive-level customer/partner/stakeholder relationships to identify and contribute to the drivers of satisfaction and dissatisfaction, determined the root cause, and established recovery actions to improve customer experience. Worked with account teams to ensure One Microsoft approach. Shared lessons learned with workgroup and consultant community.

Lead Developer, Collaborative Services

Lead developer in the Enterprise Innovations team, architecting/developing solutions, patterns, developer guidance, governance, samples, blogposts, and toolkits to ensure quality, on-time delivery and maximum productivity for the teams spread globally across different time-zones and geographic regions.

Currently focused on the "Move to Cloud" project. Key role in the current rollout of Office 365/SharePoint online. Developed enterprise mid-tier Webservices for Microsoft Azure Platform (PaaS). The work includes content migration, SharePoint 2013 Apps development, and web services development. Developed software development toolkits, authentication, guidance materials, provisioning tools, samples, tutorials, and documentation. Some of the Azure components included development of Azure Cloud Vault, Azure Scheduler authentication patterns, provisioning tools and developing Webservices models. Also developed Mobile (iOS) connectivity to Webservices integrating Active Directory and two factor authentications.

Worked as Enterprise SharePoint developer. Developed various custom solutions using SharePoint workflows, REST Webservices, JavaScript/jQuery JSON/AJAX, HTML and Silverlight user interfaces. Developed software tools and utilities for standardized development. Developed governance tools for SharePoint site administration, content administration, site provisioning and reporting.

User focused with continued involvement related to requirement gatherings, usage scenarios and process automation discussions. Proposed technical standards, development platforms, project estimates and delivery

schedules. Produced workloads for new and existing application development. Provided designs and architecture, developed prototypes and samples for team developers. Created technical documentations, performed code reviews, and assisted in various UAT procedures.

Member of the Technical standards and Governance committee, providing advocacy and evangelism efforts on the Move to Cloud initiative.

GOODWILL INDUSTRIES – ATLANTA, GEORGIA

Nov 2011 to Feb 2012

SharePoint Developer and SME (contractor)

Developed SharePoint intranet sites for the Board of Directors. Migrated SharePoint 2007 solutions for Goodwill Storewide Donor Retail Store Services. Provided SharePoint farm administration and support. Worked with SharePoint hosted service providers to maintain and patch SharePoint servers. Developed SharePoint solutions for Donor Services Reporting and content management.

NBTY INCORPORATED – BOHEMIA, NEW YORK

Jan 2011 to Nov 2011

SharePoint Developer

Developed SharePoint applications for legacy Lotus Notes workflow-based solutions onto the SharePoint Platform. The work included development and administration of Site Collections, Custom Workflows, Web Parts, UI elements, InfoPath forms and libraries, external data system interfaces, SharePoint Timer Jobs, SharePoint Features, application deployment and installation packages and more.

Deployed SharePoint based PO/Invoice Approval system for 500+ users. This project significantly improved the business processes, collaboration and productivity among the users and approvers.

Several Other Jobs – Not listed here being over 10 Years old.

I started my Software career in the San Francisco Bay Area and in the past, I have worked for various companies in the Silicon Valley designing and developing Software Products and IT Solutions including Lam Research, HP, Philips Semiconductor, Samsung Electronics, NEC America, and Ampex Data Systems.

OTHER EXPERIENCE

• Embedded Software/C/C++	• Retail/Restaurant POS Technology
• Real Time Industrial Control	• Credit Card/Merchant Processing
• Robotics/Motion Control	• Data Warehousing
• Unix/Linux	• Sun Workstations

EDUCATION

NED University OF Engineering & Technology – Karachi, Pakistan

Civil Engineering.

Various coursework related to Software Engineering and Architecture from UC Berkley Extension while maintaining full time employments.

Microsoft Azure Certifications and Badges:

• Azure Solutions Architect Expert
• AZ-300 Microsoft Azure Architect Technologies
• AZ-301 Microsoft Azure Architect Design
• Microsoft Certified: Azure AI Engineer Associate
• Microsoft Certified Trainer 2020-2021
• Microsoft Mentor - Silver
• Instructor Recognition - 100 Students Reached